

COVID-19 April 1 Update

At Southern Pharmacy, we value communication with the highest priority. This is especially important in these difficult times. That is why we will continue to provide you with weekly updates concerning pharmacy processes and procedures that we are implementing to help protect your residents and staff and our staff as we continue to serve you as your pharmacy partner.

We have not and will not change our 24/7 availability or our regularly scheduled deliveries. We have taken extensive steps to see that our service to you continues as it has always been. We trust that the changes we've made to our delivery process has helped your efforts to maintain a safe facility. We know providing you with necessary medication, while social distancing, is your priority as it is ours. We will continue to modify processes, if necessary. Let us know how we can best support your needs.

We have all seen news stories about the possible use of hydroxychloroquine (Plaquenil) to treat Covid-19. As it is all still very new, we will keep you informed as the information regarding this medication and how it will be handled becomes available. As pharmacists, we have already been directed to ensure the medication is safely secured and available to our vulnerable population. We do have stock of the medication and are taking our role seriously concerning using it correctly. We want to be an important part of the control and treatment of this virus. The State Boards of Pharmacy are providing executive orders to pharmacies regarding the dispensing requirements for the treatment options and medication for COVID positive people. The regulations specify that we will not be able to send the med for house stock or as a prophylactic treatment. We will alert you if any of these directives change.

Just a reminder: we've set up a dedicated Southern Pharmacy Coronavirus Customer Support Team to offer solutions and keep you informed. You can reach this team anytime via covid@southernrx.com and we will work to answer your questions as quickly as possible.

As your pharmacy partner, Southern Pharmacy is committed to following the CDC and other governmental guidance as they apply to pharmacy practice. And as always, we will continue to make decisions based on our core values of customer service, teamwork and honesty and together, we will work through this crisis with a focus on those who depend on all of us.

Stay healthy.
Stay safe.

Marybeth & Chad Terry
Presidents

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