

DHHS has [announced](#) the launch of NC Medicaid's enrollment Web site, www.ncmedicaidplans.gov, in preparation for the launch of Medicaid Managed Care scheduled for July 1, 2021. Medicaid Managed Care open enrollment will begin March 15, 2021, and will continue through May 14, 2021.

The purpose of the enrollment Web site is to help Medicaid beneficiaries learn more about Medicaid Managed Care. In 2015, the NC General Assembly enacted legislation directing NCDHHS to transition Medicaid and NC Health Choice from a primarily fee-for-service delivery system to [managed care](#). Under managed care, the state contracts with insurance companies, which are paid a predetermined set rate per enrolled person to provide all services.

The enrollment Web site provides [information](#) about who will have to choose a health plan, who will stay in the traditional Medicaid program (NC Medicaid Direct) and who can choose between the two. It will also share the basic medical and behavioral health benefits that are offered. There will be a list of frequently asked questions and answers to help beneficiaries understand the changes.

Most people currently receiving Medicaid benefits will need to enroll in Medicaid Managed Care. Medicaid beneficiaries will be able to choose from five health plans—WellCare, United HealthCare, Healthy Blue, AmeriHealth Caritas and Carolina Complete Health (serving [regions](#) 3, 4 and 5). Those who are federally recognized tribal members or qualify for Indian Health Services are exempt from managed care. Those who live in Cherokee, Graham, Haywood, Jackson, or Swain counties or in a neighboring county may choose to enroll in the [Eastern Band of Cherokee Indians \(EBCI\) Tribal Option](#).

A small number of people will not need to choose a Medicaid Managed Care health plan because of the type of health services they need. They will stay enrolled in NC Medicaid Direct. To learn more, beneficiaries can visit the [NC Medicaid Direct services](#) page on the enrollment Web site.

To learn more about North Carolina's transformation to Medicaid Managed Care, visit the [Medicaid Transformation Web page](#).